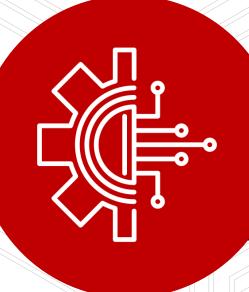


Industry-specific Al Solutions & Services Accelerating Digital Transformation





Smart Chatbot



Document Searcher



Document Generator

**Generative Al** 



#### **Who We Are**

- → Brightpoint Al provides scalable Industryspecific Al Solutions & Services that Accelerates Digital Transformation
- → Our Al solutions are ready to deploy and can also be fine-tuned for Industry-specific functionality, each can be quickly personalized to solve unique business challenges
- → The solutions are built with cutting-edge intelligent tools & technologies that enable machines to sense, act and learn
- → We are a Microsoft Gold Partner and have delivered Microsoft Solutions and Services for over 15+years







## **Generative AI Solutions**



## **CHATPOINT** (Smart Chatbot – Powered by ChatGPT)

Human-like conversation to provide efficient, personalized, and round-the-clock support, enhancing customer satisfaction and streamlining your operations.



#### **DOCUSEARCH** (Document Searcher)

Harness the capabilities of artificial intelligence to swiftly locate, retrieve, and organize your essential documents.



#### **DOCUGEN** (Document Generator)

Automate and optimize the generation of documents, saving time and resources while ensuring accuracy and consistency in your content.

## **CHATPOINT** Smart Chatbot (Powered by ChatGPT)

# Unlock the Future of Customer Support and Operational Efficiency. Human-Like Conversations, 24/7

CHATPOINT is designed to engage your customers with natural, human-like conversations, delivering efficient, personalized support around the clock. No matter when your customers need assistance, CHATPOINT is there to ensure satisfaction and reliability.

## **Key Benefits**



**Enhanced Customer Satisfaction:** With CHATPOINT, your customers will experience top-tier support that feels like talking to a real person. Say goodbye to long wait times and hello to instant, friendly assistance.



**Operational Streamlining:** CHATPOINT automates routine tasks and inquiries, reducing the workload on your support team. This means your staff can focus on more complex and strategic tasks, improving overall operational efficiency.



**24/7 Availability:** CHATPOINT never sleeps. It's ready to assist your customers day and night, ensuring consistent support and immediate responses, even outside of regular business hours.



**Personalized Interactions:** Thanks to its advanced AI, CHATPOINT can personalize interactions based on customer data and history, creating a tailored experience for each user.

## Why CHATPOINT?

**Reliable Technology:** Powered by ChatGPT, CHATPOINT boasts the most advanced conversational AI technology on the market.

**Scalability:** Whether you're a small startup or an enterprise, CHATPOINT scales to meet your needs, providing the same exceptional support to all your customers.

**Cost-Efficiency:** Reduce overhead costs associated with traditional support while improving the quality of service.

**Data-Driven Insights:** Gather valuable insights into customer behavior and preferences to inform your business decisions.

## **DOCUSEARCH** (Document Searcher)

## Unlock the Power of AI for Effortless Document Management

Document Searcher powered by artificial intelligence can effortlessly locate, retrieve, and organize your important files with precision and speed.

#### **Key Features**



**Swift Document Retrieval:** DOCUSEARCH harnesses the capabilities of artificial intelligence to swiftly retrieve your documents, reducing the time spent on manual searches.



**Accurate Document Organization:** Say goodbye to disorganized files. DOCUSEARCH intelligently organizes your documents, making it easier than ever to access what you need when you need it.



**Keyword and Content Search:** Find documents based on keywords, phrases, or even specific content within the documents, ensuring you always get the right results.



**Streamlined Workflow:** Streamline your business operations by minimizing the time and effort spent on searching for documents. Focus on what matters most—your core tasks.

## Why Choose DOCUSEARCH?

**Al-Powered Precision:** DOCUSEARCH utilizes artificial intelligence algorithms to ensure accurate and efficient document retrieval and organization.

**User-Friendly Interface:** Our user-friendly interface makes it easy for anyone in your organization to access and manage documents without extensive training.

**Scalability:** Whether you're a small business or a large enterprise, DOCUSEARCH scales to meet your document management needs.

**Security:** Your document security is our priority. DOCUSEARCH employs robust encryption and access controls to keep your sensitive data safe.

**Time and Cost Savings:** By reducing the time spent searching for documents, DOCUSEARCH helps you save valuable time and resources.

## **DOCUGEN** (Document Generator)

## **Effortless Document Creation with Unmatched Efficiency**

DOCUGEN automates and optimizes the process of document generation, saving you valuable time and resources while guaranteeing accuracy and consistency in your content.

#### **Key Benefits**



**Automated Document Creation:** DOCUGEN automates the generation of documents, eliminating the need for manual input and reducing the risk of errors.



**Customizable Templates:** Create, store, and reuse customizable templates for a wide range of documents, ensuring consistency in branding and content.



**Efficient Collaboration:** Streamline collaboration with team members by allowing them to access and edit templates as needed, fostering real-time document creation and updates.



**Data Integration:** Seamlessly integrate data from various sources into your documents, enabling the generation of personalized, data-driven content.

## Why Choose **DOCUGEN**?

**Time and Cost Savings:** DOCUGEN significantly reduces the time and effort required for document creation, allowing your team to focus on higher-value tasks.

**Accuracy and Consistency:** Say goodbye to discrepancies and inconsistencies in your documents. DOCUGEN ensures each document adheres to your predefined templates.

**Effortless Scaling:** Whether you're a small business or a large enterprise, DOCUGEN adapts to your document generation needs.

**Data Security:** Your data is safe with DOCUGEN. We employ robust security measures to protect your sensitive information.

**Enhanced Productivity:** Experience enhanced productivity and efficiency as your team enjoys the benefits of automated document creation.

# **Consulting Approach**

- Understand business objectives and define a project plan
- Design and recommend the potential Al processes
- → Define goals & success criteria in conjunction with Business users
- Perform feasibility check by studying the existing processes and applications
- Build a PoC that provides insights to system design and development approach

We use resourceful AI Solutions, integrating them with existing processes, systems, and the human element to create better outcomes for our clients



MANUFACTURING



**AGRICULTURE** 



**LEGAL SERVICES** 



HIGHER EDUCATION



**SMART CITIES** 

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